

# Henry® Maintenance System

## LIFETIME LIMITED WARRANTY

Thank you for choosing a Henry® Maintenance System (HMS) for your roof restoration needs. An HMS warranty provides you peace-of-mind that your roof will continue to provide reliable performance for years to come. Henry® Company is an industry leader with more than 80 years' experience in the roofing industry so you can rest assured we will be there when you need us.

### ORIGINAL PROPERTY OWNER INFORMATION

Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Installation Date: \_\_\_\_\_ Size of Roof (Square Feet): \_\_\_\_\_

Warranty Registration Number: \_\_\_\_\_

Please complete the information below, detach form, and mail it to:

Henry® Company, Warranty Department, 999 N. Sepulveda Blvd., El Segundo, CA 90245.

Please retain a copy of the completed form for your records. Once we have recorded receipt of your registration form, you will be notified via e-mail and provided with a warranty registration number.



### LIFETIME LIMITED WARRANTY REGISTRATION FORM

Installation of Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating plus at least one (1) Henry® Tropi-Cool® Silicone Sealant are required in order to qualify for the Lifetime Limited Warranty. The following information is required for registration:

#### PRODUCTS INSTALLED:

Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS
Henry® 885 Tropi-Cool® 100% Silicone Seam & Repair Roof Sealant	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS
Henry® 884 Tropi-Cool® 100% Silicone Roof Sealant	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS
Henry® 296 ElastoTape Repair Fabric	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS
Other Henry Product(s): _____	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS
_____	<input type="checkbox"/> YES	<input type="checkbox"/> NO	_____	NUMBER OF UNITS

### ORIGINAL PROPERTY OWNER INFORMATION

Purchase Date: \_\_\_\_\_

Property Address: \_\_\_\_\_

Installation Date: \_\_\_\_\_

City: \_\_\_\_\_

Size of Roof (Square Feet): \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Name: \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_

Phone Number: \_\_\_\_\_

City: \_\_\_\_\_

E-Mail: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_

## Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating Lifetime Limited Warranty



Henry® Company warrants that Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating is free of defects. Since many factors which affect the results obtained from this product – such as weather, workmanship, equipment utilized, and prior condition of the substrate – are all beyond our control, Henry® Company cannot guarantee results of the application of Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating including, but not limited to: appearance, watertightness, and suitability of the substrate. The substrate to be coated must be structurally sound and have reasonable life expectancy prior to being coated with Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating. We will replace at no charge any product proved to have a material defect during the life of the existing roof, provided it has been applied in accordance with our written directions for uses we recommended as suitable for this product. Proof of purchase must be provided. This warranty is void if Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating is coated over, patched, painted, or covered in any way with any product other than Henry® 887 Tropi-Cool® 100% Silicone White Roof Coating or approved products. **DISCLAIMER OF**

**WARRANTIES AND LIMITATION OF LIABILITY:** THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HENRY® COMPANY SHALL HAVE NO LIABILITY OF ANY KIND BEYOND PRODUCT REPLACEMENT, INCLUDING FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECTS OR ANY DELAYS CAUSED BY REPLACEMENT OR OTHERWISE. IF PURCHASER DOES NOT ACCEPT THESE TERMS OF HENRY'S LIMITED WARRANTY, PURCHASER MAY RETURN WITHIN 30-DAYS OF PURCHASE ALL CONTAINERS OR PACKAGES OF PRODUCT PURCHASED FOR A FULL REFUND (PROVIDED THE CONTAINERS OR PACKAGING IS UNOPENED AND LESS SHIPPING CHARGES IF ANY). RETENTION OF PRODUCT BEYOND 30-DAYS FROM PURCHASE, OR USE OF PRODUCT SHALL CONSTITUTE ACCEPTANCE OF HENRY'S LIMITED WARRANTY TERMS, CONDITIONS, AND DISCLAIMERS. THIS LIMITED WARRANTY PROVIDES THE PURCHASER'S EXCLUSIVE REMEDY FOR ANY DEFECT IN THE PRODUCT.

**Note:** Warranty is transferable and requires prior written approval by Henry® Company. To transfer this warranty, the Owner must contact the Henry® Warranty Department at [warranty@henry.com](mailto:warranty@henry.com) within thirty (30) days after the date of the real estate transfer to apply to transfer this warranty. The following information must be provided:

1. Proof of purchase
2. Ownership history
3. \$500 transfer fee

For more information, visit [www.henry.com](http://www.henry.com)  
or for technical assistance call us at 800-486-1278.

© 2016 Henry Company All rights reserved.  
® Henry and Tropi-Cool are registered trademarks of Henry Company  
Printed in U.S.A 142.3US.E051 (10/15)

### Henry Company

999 N. Sepulveda Blvd., Ste 800  
El Segundo, CA 90245  
1-800-486-1278  
[productsupport@henry.com](mailto:productsupport@henry.com)  
[www.henry.com](http://www.henry.com)

**Henry**®  
#1 CHOICE OF PROFESSIONALS®

**Henry**®

Place  
postage  
here

### Henry Company

999 N. Sepulveda Blvd., Ste 800  
El Segundo, CA 90245

**ATTENTION:  
WARRANTY DEPARTMENT**