

Application Date	
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# Warranty Application

**\* Required Fields**

**\* Type of Henry Warranty You Are Requesting**

- Material**      warrants one or more products against product defect; provides material only
- Material PLUS**      warrants product against product defect; provides material & labor costs for repair (**HRS Roof Coating Only**)
- System\***      warrants system, **not** installation; provides material & labor costs for repair
- Gold Seal\***      warrants system **and** installation; provides material & labor costs for repair

\* Note that Material PLUS, Systems, Gold Seal, VRA, and Permax Foam Roof warranties are issued to Henry Authorized Contractors only

**Directions for Application**

1. Fill out complete application
2. Attach proof of purchase / invoices for materials
3. Authorized Contractors, attach Certificate of Insurance
4. Email or mail above information to:  
[warranty@henry.com](mailto:warranty@henry.com)  
ph: (866) 787-6947
5. All warranties are issued to the installing contractor
6. The application must be signed by the installing contractor

**Henry Company Attn: Warranty**  
**999 N. Sepulveda Blvd., Suite 800**  
**El Segundo, CA 90245**

**Please answer each required question below (HRS applications must answer all)**

**\* Is this a Permax ROOF job?**

YES     NO

(For Interior WALL Material Warranty (0.5, 1.8, 2.0 & 2.0x) please go to [www.Henry.com](http://www.Henry.com) or see Sales representative)

**\* Are you applying for a Single-Source Vegetative Roof Assembly (VRA) Warranty?**

YES     NO

**\* Is this a Henry Roof Restoration Coating System (HRS)?**

YES     NO

If yes, please answer the following four questions concerning peel

(1) Was peel adhesion testing done on the existing roof membrane substrate and minimum adhesion strength result(s) of (2) pounds per linear inch obtained (*required for Henry Pro-Grade silicone or acrylic roof coatings on single-ply membrane, previously coated membrane, smooth MB/BUR and metal roof*)?

YES     NO

(2) Please identify the Henry Restoration System (HRS) Guide Specification used:

**Henry Roof Restoration Coating System con't...**

(3) Visual inspection (roof walk required)?

YES     NO

(4) State type(s) of moisture survey performed (**at least one required**):

- Infrared Thermography
- Nuclear Scan
- Electric Capacitance/Impedance Testing
- Core Samples

**\* PROJECT**

Name		
Address		
City		
State	ZIP	
Contact		
Email		
Phone		

**\* OWNER**

Company		
Address		
City		
State	ZIP	
Contact		
Email		
Phone		

**\* INSTALLING CONTRACTOR**

Company		
Address		
City		
State	ZIP	
Contact		
Email		
Phone		

**Contact, Email, and Phone fields are optional for Project and Owner entries. If ZIP (postal code) is not available, please enter "not available"**

**All fields must be completed for Installing Contractor. If ZIP (postal code) is not available, please enter "not available"**

# Warranty Application

* Term (yrs) <input style="width: 80%;" type="text"/>	* Total Project Square Feet <input style="width: 80%;" type="text"/>	Project Start Date <input style="width: 80%;" type="text"/>	* Project Completion Date (mm/dd/yy) <input style="width: 80%;" type="text"/>
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* Where did you purchase the materials from?			
Distributor	<input style="width: 95%;" type="text"/>	City / State	<input style="width: 95%;" type="text"/>
Who is your Henry Sales Representative?			
Name	<input style="width: 95%;" type="text"/>		
Are there additional Contractors involved in the installation?			
Name	<input style="width: 80%;" type="text"/>	Products Installed	<input style="width: 80%;" type="text"/>
Name	<input style="width: 80%;" type="text"/>	Products Installed	<input style="width: 80%;" type="text"/>
Name	<input style="width: 80%;" type="text"/>	Products Installed	<input style="width: 80%;" type="text"/>

  

For Permax Spray Foam Wall or Roof Applications			
Coating Used	<input style="width: 95%;" type="text"/>	Total Gallons	<input style="width: 95%;" type="text"/>
First Coat	<input style="width: 80%;" type="text"/> (gal.)	Dry Mils	<input style="width: 80%;" type="text"/>
Second Coat	<input style="width: 80%;" type="text"/> (gal.)	Polyurethane Foam Thickness	<input style="width: 80%;" type="text"/>
Third Coat	<input style="width: 80%;" type="text"/> (gal.)	Granules: Single	<input style="width: 80%;" type="text"/>
		Granules: Double	<input style="width: 80%;" type="text"/>

* Henry Materials Used and/or Products Sold by Henry	* Estimated Quantity	Estimated Cost
1. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
2. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
3. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
4. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
5. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
6. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
7. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
8. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
9. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
10. <input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

  

Paver Type / Manufacturer: \_\_\_\_\_ Insulation Type/Manufacturer: \_\_\_\_\_

Hanover?  Yes  No Dow?  Yes  No

Wausau?  Yes  No Owens Corning?  Yes  No

Deck Type: \_\_\_\_\_ Henry Specification #: \_\_\_\_\_

Substrate Type: \_\_\_\_\_

\* Please specify the existing roof type (required for HRS applications only):

<input type="checkbox"/> Smooth BUR or Smooth Modified Bitumen	<input type="checkbox"/> SPF
<input type="checkbox"/> Granulated Modified Bitumen	<input type="checkbox"/> Previously Coated Roof
<input type="checkbox"/> Metal	<input type="checkbox"/> Single Ply Membrane
<input type="checkbox"/> Not Listed. Specify here: _____	

# Warranty Application

Upon signing below, I certify and attest to the following:

- 1 The information provided herein is accurate to the best of my knowledge at the time of submission;
- 2 Our workman's comp or WSIB Certificate and liability insurance are in effect and have not been cancelled;
- 3 Henry Company can and should reasonably rely upon the information provided in issuing a warranty;
- 4 I understand that providing inaccurate or incomplete information, even if unintentional, could significantly delay the processing of the requested warranty, and possibly prevent the warranty from being issued at all;
- 5 I understand that, for Gold Seal warranties, I am subject to a minimum warranty fee and that I am bound by the terms and conditions of the Henry Gold Seal Authorized Contractor Agreement;
- 6 I have complied with or will comply by the project completion date all relevant Henry written specifications and recommended installation requirements, as updated from time to time without notice on [www.henry.com](http://www.henry.com);
- 7 I understand that it is my responsibility to obtain specification deviation approval prior to job start;
- 8 I have complied with or will comply in installing Henry's products with good workmanship; and
- 9 If applying for a VRA Single Source Warranty, all products to be covered by the warranty were purchased from Henry.
- 10 If applying for a Henry Roof Restoration Coating System (HRS) Warranty, it is my responsibility to maintain a copy of the adhesion strength test result(s) and moisture detection survey.

\* SIGNED: \_\_\_\_\_ \* DATE: \_\_\_\_\_

Please attach the following:

- \* Tax Exemption Certificate \*if applicable
- \* Roof or Site Plan
- \* Proof of Purchase (Invoices)
- \* Project Drawings
- \* Authorized Contractors - Certificate of liability ins, workers comp ins or WSIB Cert